

Online Return Form

1.888.263.1191 or webcustomerservice@LIJASTYLE.COM

LIJA's Online Return Policy

We take great pride in our reputation for quality and excellent value. If for any reason you are dissatisfied with a purchase, we will assist you with a prompt refund. All items being refunded MUST have their original tags attached and MUST be accompanied by a packing list and return form. Unfortunately, we cannot refund used or customer damaged items. Please note that we are not able to process exchanges at this time. If you would like a replacement item, please place a new order on LIJASTYLE.COM.

Refunds for items returned within 30 days of the purchase date will be credited in the same form as the original payment type. Please allow 3-4 weeks from the shipping date for your account to be credited and 1-2 billing cycles for the credit to appear on your statement. Original shipping and duty charges are non-refundable and you are responsible for the return shipping and duty charges. Unfortunately, we cannot refund purchases made through retailers other than LIJASTYLE.COM. If you have purchased LIJA at a retail store, please contact that same retailer for assistance.

How to Return a LIJASTYLE.COM Purchase

Please fill out the return section of the form completely and enclose it with the item(s) you are returning. When you return goods, please retain proof of shipping from your shipper. We cannot be responsible for any items that fail to reach us. Please send your package, including your return form via a prepaid, insured, traceable method to ensure a safe and documented delivery.

For Returns in the US and all other locations except Canada:

Attn: LIJA Web Returns
C/O Deringer Warehouse
6920 Salashan Parkway Building D-200
Ferndale, WA, 98248 USA

For Returns in Canada, please use the following address:

Attn: LIJA Web Returns
110-21320 Gordon Way
Richmond, BC
Canada, V6W 1J8

STEP 1 – CUSTOMER INFORMATION

Order Number: _____

BILLING INFORMATION:

| | | |
|-------------|-----------------|---------|
| Name | | |
| Address | | City |
| State/Prov. | ZIP/Postal Code | Country |
| Email | | |
| Telephone | Daytime | Evening |

SHIPPING INFORMATION (if different from Billing Information):

| | | |
|-------------|-----------------|---------|
| Name | | |
| Address | | City |
| State/Prov. | ZIP/Postal Code | Country |
| Email | | |
| Telephone | Daytime | Evening |

STEP 2 – ITEMS BEING RETURNED

| Item # | Item Name | Color | Size | Quantity | Reason Code |
|--------|-----------|-------|------|----------|-------------|
| | | | | | |
| | | | | | |
| | | | | | |

Reason Codes: 01 Incorrect Size
02 Wrong Items Received
03 Defective (please indicate specifically how: _____)
04 Changed Mind

STEP 3 – INCLUDE THIS FORM IN WITH YOUR RETURNED ITEMS FOR REFUND

Thank you for shopping at LIJASTYLE.COM. We hope to see you again soon!